

Change Request Submission Instructions through TPO Connect and Optimal Blue

Loan must be locked through OB to use the OB Change request tool

1. Go to pipeline and select the locked loan.

WELCOME	PIPELINE	ADD NEW LOAN	SCENARIOS	REQUEST DISCLOSURES \sim	order appraisal \sim	BROKER FLYERS \sim	MARKETING PORTAL \sim	RE
	LOAN OPTIONS		1	Name / Loan # / Property Address			Lock & Request Status	
CHANNEL			1	COC3, Theo #801902113324 1234 Happy Street Atlanta GA 30305			Expired	
 All Wholesale 	•		1	COC4, James SalesFor #801902113333 1234 Happy Street Atlanta GA 30305			🔒 Expired	
Correspor	ndent Delegated ndent Non-Delegate		☑ 0 1	COC2, Tim #801902113323 1234 Happy Street Atlanta GA 30305			🔒 Expired	
VIEW			1	Test HappyLady, Happy <mark>#802012115902</mark> 1234 Happy Street Atlanta GA 30305			🔒 Locked	

2. Once Under Activities, click on Product Pricing & Lock. Then select Search Product & Pricing.



3. Click on Change Request which will launch you to OB.

WELCOME	PIPELINE	ADD NEW LOAN	SCENARIOS REQUEST D	ORDER APPRAISAL ~	BROKER FLYERS ${\scriptstyle\checkmark}$	MARKETING PORT	AL ~ RESO	OURCES & TOOLS	~ TRAININ	IG ~ CONTAG	CT US 🗸		
Happy To 1234 Happy S I Love AOMS	est HappyLa Street, Atlanta, GA,	ady 30305				Loan #: Total Loan Am	802012115902 \$150,000.00	Loan Type: Loan Purpose:	Conventional Purchase	Interest Rate: Loan To Value	3.000% 75.00% / 75.00%	Started Wh 1st	
		Workflow	Product, Pricing & Lock								View Lock Histo	Change Reque	
I= LOAN	SUMMART												
1003			Product & Lock Details	2								Current Lock S	Stetus
	JCT PRICING &		Troduct & Lock Details									🗎 Loc	ked
- LOCK			EHI MC Agonov 30 Y	Vr Eivad									

4. Next you will see change request options. Select the dial button next to the change required.

Angel Oa	ak	User: B. Test ► Time Zone: ES
MORTGAGE SOLU	TIONS	RATEWATCH •• AMORTANECOUCH
		Pipeline Change Request New New Search Rate Sheet
Selected Loan: Loan ID:	19390 Status: Locked Borrower: Test Happ	yLady 🙎 🖬 🥥 🖆 🦝 💷 🖶
Submit a change	e request	
	of change request:	
Select type © Lock E > 1. Float D Profile Relock	xtension Iown	
Select type © Lock E 1. Float D Profile Relock 2. Select Lien	xtension Iown A Change A First Lien	
Select type © Lock En Profile Relock 2. Select Lien 3. Enter lock	xtension Iown A Change A : First Lien V extension days:	

5. To request a rate lock extension: select Lock Extension (the lien type will always default to First Lien), enter the number of days required and then click calculate cost. OB will calculate the extension cost and display revised Final Price after the extension cost is applied. Click submit to initiate the request.

> Sut	omit	a change request	
,	1.	Select type of change request: © Lock Extension Float Down O Profile Change Relock	
	2.	Select Lien: First Lien	
×.	з.	Enter lock extension days:	2
•	4.	Calculate Cost Cost Lookup	Your request will cost -0.050. Final Price after applying the cost is 100.714.
	5.	Submit Request	

6. Click OK to confirm to proceed with the request.

eline/fd8626ec-bb8a-4081-b295-ee271ffa3 uest	d11/actions/productpricing/obchangerequest An embedded page at lender.optimalblue.com says Are you sure you want proceed with your lock extension?	
Submit a change request Select type of change reques © Lock Extension	Car t:	ncel

7. Comparison screen populates for review. Click submit to initiate the change request.

Angel Oak		User:B. Test ► Time Zone: E
MORTGAGE SOLUTIONS		
	Pipeline	Change Request Submit New Search Rate Sheet
Selected Loan: Loan ID: 19390 Status:	Locked Borrower: Test HappyLady 🏼 🎽 🙆	
Selected Loan: Loan ID: 19390 Status:	Locked Borrower: Test HappyLady 🔑 🗎 🥥	
Selected Loan: Loan ID: 19390 Status: Loan Field	Locked Borrower: Test HappyLady P (2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	(김 종종 왕 또) 북이 (Gange Request Value
Selected Loan: Loan ID: 19390 Status: Loan Field Price	Locked Borrower: Test HappyLady P 🖨 🥥 Submit Change Request Criginal Value	Change Request Value
Selected Lean: Lean ID: 19390 Status: Lean Field Price Lock	Locked Borrower: Test HappyLady P 2 2 3	Change Request Value
Selected Loan: Loan ID: 19390 Status: Loan Field Price Lock Lock Expiration LO	Locked Borrower: Test HappyLady P T () Submit Change Request Criginal Value 101-191 30 1/20/21	Change Request Value 101.066 45 2/05/21

8. You will receive confirmation the change request has been submitted. Click OK and then the X in top right corner to exit the file and go back to the file in TPOC. Exit the file so the AOMS team can process the request.



9. Email received once change request has been accepted with an updated copy of the confirm (which also pushes to Secondary Marketing Lock Confirmation folder under Documents in TPOC.

***Profile change request:**

Follow steps 1-3

1. Under submit a change request select profile and then click profile change.

Sub	mit a change request
•	Select type of change request: Lock Extension 1. Float Down A Profile Change Relock A
•	2. Select Lien: First Lien 🗸
×	3. Profile Change

2. This opens the lock request form in OB to allow the loan profile to be restructured. The profile changes will not push back to Encompass until the Lock Desk has accepted/validated the change request. *in this example the loan amount increased, resulting in an LTV increase from 78% to 80%. Once the changes are entered on the lock request form click submit.

Original Structure.

en Information			
Search for First Lien	O Search for Second Lien	O Search for HELOC Second Lien	
 1st Mto Loan Amt (Base) 350000 	2nd Mtg Loan Amt 0	HELOC Line Amt 0	HELOC Drawn Amt 0
oan Information			
ean Information	Appraisal Amount	Loan Purpose	Cash-Out Amount
Information Price/Estimated Value 450000	Appraisal Amount 450000	Loan Purpose Purchase	Cash-Out Amount 0.00
Dan Information Price/Estimated Value 450000 UV 77.78	Appraisal Amount 450000 CLTV New	Loan Purpose Purchase HCLTV	Cash-Out Amount 0.00
oan Information • Price/Estimated Value 450000 • 17V- 7277 White Estrong	Appraisal Amount 450000 CLTV New	Loan Purpose Purchase HCLTV	Cash-Out Amount 0.00

3. Change Request to increase loan amount and LTV.

		Pipeline 🕨 Selected Loan	New Search New Search
Selected Loan: Loan ID: 19793 Status: Lock	ked Borrower: Test HappyLady	2 🔒 🖉 🖾 🚵 🛤 🖶	
	Submit		
Lien Information			
Search for First Lien	Search for Second Lien	Search for HELOC Second Lien	
1st Mtg Loan Amt (Base) 360000	2nd Mtg Loan Amt 0	HELOC Line Amt 0	HELOC Drawn Amt 0
Loan Information	• 2nd Mtg Loan Amt 0	HELOC Line Amt 0	HELOC Drawn Amt 0
1st Mtg Loan Amt (Base) 560000 Loan Information • Price/Estimated Value	Appraisal Amount	HELOC Line Amt O Loan Purpose	HELOC Drawn Amt 0 Cash-Out Amount

4. Pricing is not affected by the LTV increase; however, the broker has the option to select the original pricing or reprice with a different option. The broker will select the rate/price to proceed with by clicking the blue lock next to the pricing option.

						F	ull(Orig) 🔻	ByType(Orig) T	op(Orig) Side(Orig) Ble	nd(Orig)	Best(Orig)
Links	Eligible Product	Rate	ARM Margin	APR	P&I	Closing Cost (\$)	Price	Discount/Rebate(\$)	Bona Fide Discount in Points	Detail	Compare
	FNMA Agency 30 Yr Fixed	3.000	0.000	3.000	\$1,518	\$0	101.040	-\$3,744	0.000%	Hide	
View P	ricing for lock	period: 30							Search Tim	estamp: 12/	/19/20 4:45 PM
Rate	APR	P&1	Closing Cost (5)	Originatio	on Charges(\$)	Price	Total Credit	(\$) Discount/Rebat	te(\$)	Select
2.250	2.488	\$1376	\$11,192		\$1	1,192	96.891	\$0	\$11,192		
2.375	2.546	\$1399	\$8,050		\$	8,050	97.764	\$0	\$8,050		
2.500	2.607	\$1422	\$5,015		\$	5,015	98.607	\$0	\$5,015		
2.625	2.695	\$1446	\$3,258		\$.	3,258	99.095	\$0	\$3,258		
2.750	2.767	\$1470	\$774		4	\$774	99.785	\$0	\$774		
2.875	2.875	\$1494	\$0			\$0	100.452	\$1,627	-\$1,627		
3.000	3.000	\$1518	\$0			\$0	101.040	\$3,744	-\$3,744		0
3.125	3.125	\$1542	\$0			\$0	101.373	\$4,943	-\$4,943		
3.375	3.375	\$1592	\$0			\$0	101.737	\$6,253	-\$6,253		
3.500	3.500	\$1617	\$0			\$0	102.124	\$7,646	-\$7,646		
2 (25	2.00	****	**			**	100 070	10 500	10 500		

5. Comparison screen populates for review. Click submit to initiate the change request.



6. User will receive confirmation the change request has been submitted. Click OK.

df-95 /9-19db96 /b029a/actions/productpricing/obchangerequest
An embedded page at lender.optimalblue.com says
Your change request has been submitted.
OK B. Test ►
Oak

7. Change request will show as pending until the Lock Desk validates/accepts. Click log out to exit the file in TPOC.

Angel Oak			User:B.	Test 🕨	Time Zone: EST			
MORTGAGE SOLUTIONS								
		Pipeline	Change Hist	New Sea	rch > Rate Sheet >			
Selected Loan: Loan ID: 19793 State	is: Locked Borrower: Test Happy	nLady 👂 🔒 🕢 🙆	a 🖻					
Request Submitted	User	Туре	Status	Cost	Details			
	Broker Test	Profile Change	Pending	0.000	View Details			

8. Once the Lock Desk Team accepts the change request an updated lock confirm will push to the efolder in Encompass and the Secondary Marketing Lock confirmation folder of TPOC.



© Angel Oak Mortgage Solutions LLC NMLS #1160240, Corporate office, 980 Hammond Drive, Suite 850, Atlanta, GA, 30328. This communication is sent only by Angel Oak Mortgage Solutions LLC and is not intended to imply that any of our loan products will be offered by or in conjunction with HUD, FHA, VA, the U.S. government or any federal, state or local governmental body. This is a business-to-business communication and is intended for licensed mortgage professionals only and is not intended to be distributed to the consumer or the general public. Each application is reviewed independently for approval and not all applicants will qualify for the program. Angel Oak Mortgage Solutions LLC is an Equal Opportunity Lender and does not discriminate against individuals on the basis of race, gender, color, religion, national origin, age, disability, other classifications protected under Fair Housing Act of 1968.