

Change Request Submission Instructions through TPO Connect and Optimal Blue

Loan must be locked through OB to use the OB Change request tool

1. Go to pipeline and select the locked loan.

WELCOME	PIPELINE	ADD NEW LOAN	SCENARIOS	REQUEST DISCLOSURES $ \sim $	ORDER APPRAISAL $ \sim $	BROKER FLYERS ~	MARKETING PORTAL \sim	RE
	LOAN OPTIONS			Name / Loan # / Property Address			Lock & Request Status	
CHANNEL			Tel Martine (COC3, Theo #801902113324 1234 Happy Street Atlanta GA 30305			Expired	
 All Wholesale 	e		_	COC4, James SalesFor #801902113333 1234 Happy Street Atlanta GA 30305			🔒 Expired	
	ndent Delegated ndent Non-Delegate	d		COC2, Tim #801902113323 1234 Happy Street Atlanta GA 30305			🔒 Expired	
VIEW				Test HappyLady, Happy <mark>#802012115902</mark> 1234 Happy Street Atlanta GA 30305			🔒 Locked	

2. Once Under Activities, click on Product Pricing & Lock. Then select Search Product & Pricing.



3. Click on Change Request which will launch you to OB.

WELCOME	PIPELINE	ADD NEW LOAN	SCENARIOS	REQUEST DISCLOSURES ~	ORDER APPRAISAL \sim	BROKER FLYERS ~	MARKETING POR	TAL ~ RESO	OURCES & TOOLS	~ TRAININ	IG ~ CONTAC	CT US ~		
	est HappyLa Street, Atlanta, GA,						Loan #: Total Loan Am	802012115902 \$150,000.00	Loan Type: Loan Purpose:	Conventional Purchase	Interest Rate: Loan To Value	3.000% 75.00% / 75.00%	Started Wh 1st	
Activities		Workflow	Product, Pricing	g & Lock								View Lock Histo	ory Change Requ	est 🖨
1003			Product & L	ock Details									Current Lock	
	JCT PRICING &		EHLMC A	anney 30 Vr Eivad										

4. Next you will see change request options. Select the dial button next to the change required.

🔨 🔪 Angel Oak	User:B. Test ▷ Time Zone: ES
MORTGAGE SOLUTIONS	
	Pipeline Change Request New New Search Rate Sheet
Selected Loan: Loan ID: 19390 Status: Locked Borrower: T	fest HappyLady 🛛 🔎 🖆 🐼 🕼 💷 🛃
Submit a change request	
Select type of change request:	
Relock	
Relock	

5. To request a rate lock extension: select Lock Extension (the lien type will always default to First Lien), enter the number of days required and then click calculate cost. OB will calculate the extension cost and display revised Final Price after the extension cost is applied. Click submit to initiate the request.

Sut	bmit	a change request	
,	1.	Select type of change request: Cock Extension Float Down Profile Change Relock	
	2.	Select Lien: First Lien 🗸	
•	з.	Enter lock extension days:	2
	4.	Calculate Cost Cost Lookup	Your request will cost -0.050. Final Price after applying the cost is 100.714.
•	5.	Submit Request	

6. Click OK to confirm to proceed with the request.

st Submit a change request	An embedded page at lender.optimalblue.com says Are you sure you want proceed with your lock extension? OK Cancel
Select type of change request	st:

7. Comparison screen populates for review. Click submit to initiate the change request.

Angel Oak		User: B. Test > Time Zone: ES
Angel Oak MORTGAGE SOLUTIONS		RATEWATCH BY GMRISSIGUR
	Pipeline	Change Request Submit New Search Rate Sheet
Selected Loan: Loan ID: 19390 Status:	Locked Borrower: Test HappyLady 🎾 🗎 🖉 🙋	1 🚯 🕮 😬
	Submit Change Request	
Loan Field	Original Value	Change Request Value
Price	101.191	101.066
	30	45
Lock		2/05/24
Lock Lock Expiration LO	1/20/21	2/05/21

8. You will receive confirmation the change request has been submitted. Click OK and then the X in top right corner to exit the file and go back to the file in TPOC. Exit the file so the AOMS team can process the request.



9. Email received once change request has been accepted with an updated copy of the confirm (which also pushes to Secondary Marketing Lock Confirmation folder under Documents in TPOC.

***Profile change request:**

Follow steps 1-3

1. Under submit a change request select profile and then click profile change.

Sub	mit a change request	
•	Select type of change request: Lock Extension I. Float Down A Profile Change Relock A	
•	2. Select Lien: First Lien 🗸	
×	3. Profile Change	

2. This opens the lock request form in OB to allow the loan profile to be restructured. The profile changes will not push back to Encompass until the Lock Desk has accepted/validated the change request. *in this example the loan amount increased, resulting in an LTV increase from 78% to 80%. Once the changes are entered on the lock request form click submit.

Original Structure.

en Information			
Search for First Lien	O Search for Second Lien	O Search for HELOC Second Lien	
1st Mto Loan Amt (Base)	2nd Mtg Loan Amt 0	HELOC Line Amt 0	HELOC Drawn Amt 0
oan Information			
oan Information • Price/Estimated Value	Appraisal Amount	Loan Purpose	Cash-Out Amount
	Appraisal Amount 450000	Loan Purpose Purchase	Cash-Out Amount 0.00
Price/Estimated Value 450000 LTV			
Price/Estimated Value 450000	450000	Purchase	
450000 • LTV	450000	Purchase	

3. Change Request to increase loan amount and LTV.

Selected Loan: Loan ID: 19793 Status: Loc	:ked Borrower: Test HappyLady 🦻	1 🖬 🖉 🕼 🖏 🕲 😫	
	Submit		
Lien Information			
Search for First Lien	Search for Second Lien	Search for HELOC Second Lien	
• 1st Mtg Loan Amt (Base)	2nd Mtg Loan Amt	HELOC Line Amt	HELOC Drawn Amt
• 1st Mtg Loan Amt (Base) 360000	2nd Mtg Loan Amt 0	HELOC Line Amt 0	HELOC Drawn Amt 0
360000			
360000			

4. Pricing is not affected by the LTV increase; however, the broker has the option to select the original pricing or reprice with a different option. The broker will select the rate/price to proceed with by clicking the blue lock next to the pricing option.

						F	ull(Orig) 🔻	ByType(Orig) T	op(Orig) Side(Orig) Ble	nd(Orig)	Best(Orig)
Links	Eligible Product	t Rate	ARM Margin	APR	P&I	Closing Cost (\$)	Price	Discount/Rebate(\$)	Bona Fide Discount in Points	Detail	Compar
3	FNMA Agency 30 Yr Fixed	3.000	0.000	3.000	\$1,518	\$0	101.040	-\$3,744	0.000%	Hide	
View P	ricing for lock	period: 30							Search Tim	estamp: 12/	/19/20 4:45
Rate	APR	P&I	Closing Cost (5)	Originatio	on Charges(\$)	Price	Total Credit	(\$) Discount/Reba	te (\$)	Select
2.250	2.488	\$1376	\$11,192		\$1	1,192	96.891	\$0	\$11,192		
2.375	2.546	\$1399	\$8,050		\$	8,050	97.764	\$0	\$8,050		
2.500	2.607	\$1422	\$5,015		\$	5,015	98.607	\$0	\$5,015		
2.625	2.695	\$1446	\$3,258		\$	3,258	99.095	\$0	\$3,258		
2.750	2.767	\$1470	\$774		4	\$774	99.785	\$0	\$774		
2.875	2.875	\$1494	\$0			\$0	100.452	\$1,627	-\$1,627		
3.000	3.000	\$1518	\$0			\$0	101.040	\$3,744	-\$3,744		8
3.125	3.125	\$1542	\$0			\$0	101.373	\$4,943	-\$4,943		
3.375	3.375	\$1592	\$0			\$0	101.737	\$6,253	-\$6,253		
3.500	3.500	\$1617	\$0			\$0	102.124	\$7,646	-\$7,646		
2 625	2.005		**			**	100.070	40 500	10 500		0

5. Comparison screen populates for review. Click submit to initiate the change request.



6. User will receive confirmation the change request has been submitted. Click OK.

An embedded page at lender.optimalblue.com says Your change request has been submitted.

7. Change request will show as pending until the Lock Desk validates/accepts. Click log out to exit the file in TPOC.

Angel Oak		User:B.	Test 🕨	Time Zone: EST
MORTGAGE SOLUTIONS			RATE WATCH	SMBSQuoteline
	Pipeline	e ► Change Hist	ory 🔫 New Sea	rch Rate Sheet
Selected Loan: Loan ID: 19793 Statu	Lady 👂 🔒 🕢 🙆	# M 🖶		
		Status	Cost	Details
Request Submitted	Туре	Julius		

8. Once the Lock Desk Team accepts the change request an updated lock confirm will push to the efolder in Encompass and the Secondary Marketing Lock confirmation folder of TPOC.



© Angel Oak Mortgage Solutions LLC NMLS #1160240, Corporate office, 980 Hammond Drive, Suite 850, Atlanta, GA, 30328. This communication is sent only by Angel Oak Mortgage Solutions LLC and is not intended to imply that any of our loan products will be offered by or in conjunction with HUD, FHA, VA, the U.S. government or any federal, state or local governmental body. This is a business-to-business communication and is intended for licensed mortgage professionals only and is not intended to be distributed to the consumer or the general public. Each application is reviewed independently for approval and not all applicants will qualify for the program. Angel Oak Mortgage Solutions LLC is an Equal Opportunity Lender and does not discriminate against individuals on the basis of race, gender, color, religion, national origin, age, disability, other classifications protected under Fair Housing Act of 1968.